CLAIMGRID

CLAIMGRID – RETROSPECTIVE INTRODUCER AGREEMENT

This Agreement ("Agreement") is made between the Client and **CLAIMGRID LTD** to facilitate the assessment and referral of a potential Personal Contract Purchase (PCP) or Motor Finance commission claim.

1. Parties to the Agreement

Company Information:

- **Company Name:** CLAIMGRID LTD
- **Registered Address:** 23 Acer Grove, Ipswich, IP8 3RR
- **Contact Email:** director@claimgrid.co.uk

Client Information:

- **Full Name:** <First Name> <Last Name>
- **Current Address:** <Current Address>
- **Previous Address:** <Previous Address>
- **Phone & Email:** <Phone Number> | <Email Address>

2. IMPORTANT CONSUMER NOTICE: FREE REDRESS OPTIONS

Please Read Carefully Before Signing:

The Financial Conduct Authority (FCA) has established an official Motor Finance Consumer Redress Scheme (PS26/3) for unfair Discretionary Commission Arrangements (DCA) and hidden commission structures on vehicle agreements originating between **6 April 2007 and 1 November 2024**.

- **Free Path:** You do **not** need to use a Claims Management Company (CMC) or a Solicitor to claim redress. You can query your lender or submit a complaint directly to them for free.
- **Escalation:** If you are unhappy with your lender's final decision, you have the right to escalate your complaint to the Financial Ombudsman Service (FOS) entirely free of charge.
- **Current Legal Status:** Please note that as of July 2026, the Upper Tribunal has partially suspended elements of the FCA scheme pending full legal hearings at the end of 2026/early 2027. This means that while lenders must still take your complaint details, actual compensation calculations and payouts under the scheme rules are temporarily paused across the industry.

3. Authorization & Data Transfer

By signing this document, I (the Client) authorize Claimgrid Ltd to:

- Collect the personal, vehicle, and financial information provided by me regarding my historic motor finance agreements.
- Transfer this information securely to a Partner Claims Management Company (CMC) or a regulated Solicitor for the purpose of investigating my potential PCP claim.
- Allow the designated Partner to contact me directly via telephone, email, or post to discuss my case and provide legal services.

4. Service Scope & Independence

I acknowledge that Claimgrid Ltd acts solely as an introducer. It does not provide legal advice, nor does it manage the litigation or formal processing of my claim. A formal Solicitor-Client or Client-CMC relationship will only be formed upon the signing of a separate service agreement directly with the Partner firm.

5. Fees & Disclosure

Claimgrid Ltd does not charge the Client for this introduction service. The Partner firm to whom I am referred will provide their own terms. I will review, understand, and sign their specific fee structure independently before any work on my claim commences. I am aware that if I win, the Partner firm will deduct a percentage of my compensation as their fee, which would not happen if I complained directly to the lender for free.

6. Client Declarations & Eligibility Focus

I confirm that:

- The information I have provided is accurate to the best of my knowledge.
- I am not currently under an active contract with another firm or legal representative for the exact same finance agreements.
- I understand that agreements involving 0% APR, no interest charges, or loans that sit in the top 0.5% of high-value agreements for their year may be excluded from the scope of the FCA Redress Scheme.

Client Signature: ________________________

Date: <Current Date>